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**From:** Hanchett, James (DPH) [/O=COMMONWEALTH OF MASSACHUSETTS/OU=MASSMAIL-01/CN=RECIPIENTS/CN=JAMES.HANCHETT]  
**Sent:** 3/20/2012 6:15:25 PM  
**To:** Nassif, Julianne (DPH) [/O=COMMONWEALTH OF MASSACHUSETTS/OU=MassMail-01/cn=Recipients/cn=Julianne.Nassif]  
**Subject:** Pump

Hi Julie,

Sorry to bother you again, but I am having a problem getting replacement vacuum pump for MS. Government Scientific is reluctant about the purchase with a \$700 refund for return of broken pump. Do you have a spare I could borrow? Our pump is leaking badly. I will try and work with Agilent the return of broken pump cash or credit to GovSci.

Thanks,

Jim Hanchett  
Amherst Drug Lab  
Room N251 Morrill I  
637 North Pleasant Street  
Amherst, MA 01003  
Phone 413-545-2607  
Fax 413-545-2608  
Cell [REDACTED]